

PRIVACY POLICY

We would like to thank you for visiting <http://www.danubedestinations.com/> (the "Website").
Privacy assurance

We are firmly committed to protecting your privacy and we will not collect any personal information about you as a visitor unless you provide it voluntarily. This privacy policy (the "Policy") is designed to tell you about our practices regarding collection, use, disclosure and transfer of personal information that (i) you may provide, or **Ruta Bt Cultural Services and Tour Operator Company** ("we" or "us") may collect, via this Website.

Please read this Privacy Policy before using or submitting your information to us.

1. What is personal information?

1.1 This section of the Privacy Policy explains what "personal information" is.

1.2 Personal information is any information that can be used to identify you, such as your name, email address and message ("Personal Information").

2. Information collected

2.1 This section of the Privacy Policy explains how we collect your Personal Information.

2.2 Active information collection: We actively collect information from our partners who are contact us. Examples where we actively collect your information include when you communicate directly with us via e-mail, or by filling in online form on our Website.

2.3 Passive information collection: An example of where your Personal Information may be passively collected is when you use the Website. Each time you use the Website, we will automatically collect the following information via Google Analytics:

- details of your use of the Website including, city, country, page views, searches, etc.
- technical information, including your web browser, type and version of your web browser, date and time when you accessed the Website
- general Website usage information.

If you want to know more about Google Analytics, please click on the link below:
<https://support.google.com/analytics/answer/6004245>

3. Purposes and use of information

3.1 This section of the Privacy Policy explains why we process, collect and use your Personal Information.

3.2 We may collect, process and otherwise use your Personal Information for purposes that are required by applicable law, regulation or other contracts or to allow us to fulfill our business needs and legal obligations. These purposes include:

- to administer, improve and develop the Website
- for administration and completion of reservations and registrations
- to manage our relationship with you and (if relevant) the organization that you represent,
- for arranging, planning and booking group events or meetings.

4. Cookies

4.1 The Website creates "cookies" when you visit it.

4.2 A cookie is a small piece of data that a website can send to your browser for storage (i.e. so it can later be read back from that browser). The purpose of cookies includes providing more tailored communications from websites.

4.3 This site uses different types of cookies. Cookies may collect information (such as user preferences, general usage information).

4.4 Used cookies

Category: Necessary (2)

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Cookie name	Provider	Type	Purpose	Expiry
__cfduid	nrgthemes.com	HTTP	U send by the content network, Cloud flare, to identify trusted web traffic	1 year
PHPSESSID	danubedestinations.com	HTTP	Preserves u set session state across page requests	Session

Category: Statistics (3)

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

Cookie name	Provider	Type	Purpose	Expiry
_ga	danubedestinations.com	HTTP	Registers a unique ID that is u send to generate statistical data on how the visitor uses the website	2 years
_gat	danubedestinations.com	HTTP	Used by Google Analytics to the rottle request rate	Session
_gid	danubedestinations.com	HTTP	Registers a unique ID that is u send to generate statistical data on how the visitor uses the website	Session

Category: Marketing (1)

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Cookie name	Provider	Type	Purpose	Expiry
collect	google-analytics.com	Pixel	Used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels	Session

Category: Unclassified (2)

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

Cookie name	Provider	Type	Purpose	Expiry
cookie_notice_accepted	danubedestinations.com	HTTP	Unclassified	29 days
resolution	danubedestinations.com	HTTP	Unclassified	Session

4.5 Your browser may provide settings where you can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it or reject the cookie altogether.

5. Disclosure of information

5.1 In some circumstances, we may need to process or disclose your Personal Information in connection with the purposes listed in this Privacy Policy (including those set out in section 3), or as otherwise permitted by law.

5.2 We may disclose your Personal Information:

- (a) to our agents, and sub-contractors who assist us in running our business, including reservation and who are subject to appropriate security and confidentiality obligations;
- (b) where we are under a duty to disclose or share your personal information in order to comply with any legal or regulatory obligation or request.

6. Security

We will take appropriate measures to keep your information confidential and secure in accordance with our internal procedures covering the storage, access and disclosure of information.

7. Information about related persons

If you provide us with Personal Information about members of your family, friends, dependents, or other third parties (e.g. for the purposes of making a reservation), it is your responsibility to inform them of their rights in connection with this Privacy Policy with respect to such information. You may, for example, provide such individuals with a copy of this Privacy Policy for these purposes.

The collection of personal data relating to persons under the age of 16 years is not within our interests. Should it come to our attention that such data has been passed to us without the approval of the parents or legal guardian, this data will be deleted immediately.

Thereby we are reliant on the parents or legal guardians providing us with the appropriate information.'

8. Retention of information

We intend to keep your Personal Information accurate and up-to-date. We will retain your data for no longer than required. From time to time we may delete or anonymise your personal information if you have not stayed with us for a certain period of time.

9. Your rights

9.1 If any of the Personal Information that you have provided to us changes, please Contact Us via e-mail (email address: budapest@ruta.hu) and let us know the correct details.

9.2 Under applicable law, you have the right to:

- request a copy of the personal information about you that we hold
- request correction or deletion of Personal Information about you that is inaccurate
- withdraw any applicable consent for processing and transfer
- object to profiling and automated decision making

In some circumstances, you may also have a "data portability" right to require us to transfer your personal data to you or to a new service provider.

9.3 To exercise any of these rights at any time, please Contact Us via e-mail (email address: budapest@ruta.hu).

10. Complaints

You can also raise complaints or concerns about our use or other processing of your Personal Information with the body regulating data protection in your country.

You can also contact the Hungarian Authority for Data Protection and Freedom of Information (Nemzeti Adatvédelmi és Információszabadság Hatóság, H-1125, Hungary, Budapest, Szilágyi Erzsébet fasor 22/C.; telephone: +36-1 391-1400; telefax: +36-1 391-1410; e-mail: ugyfelszolgalat@naih.hu)

11. Changes to this Privacy Policy

11.1 If there are any changes to this Privacy Policy, we will replace this page with an updated version. The new terms may be displayed on-screen and you may be required to acknowledge that you have read them before you continue to use the Website.

11.2 It is therefore important that you check the "Privacy Policy" page when you access our Website so as to be aware of any changes which may occur from time to time.

12. Contact us

12.1 If you have any questions about this Privacy Policy or our data protection practices, please contact us at:

(a) email: budapest@ruta.hu

(b) address: 1141 Budapest, Cinkotai út 109. fszt. 4.

(c) telephone: +36304527088